

Case Study

Yew Lodge Hotel

Located in the bustling town of Kegworth in Leicestershire, Yew Lodge Hotel is renowned for offering a premium experience to all its guests. The hotel is equipped with several cutting-edge systems that must run smoothly to ensure guests are satisfied during their stay.

With over 16 years of experience in providing top-notch IT support to Yew Lodge Hotel, Somerbys IT has emerged as a trusted partner in maintaining and enhancing the hotel's various systems. From the essential Property Management System that houses crucial guest profiles and reservation details, to the Electronic Point of Sale (EPOS) System that enables online and PDQ payments, Somerbys IT offers seamless support.

Somerbys IT also handle the complex connectivity setup that includes Wifi with reliable landing pages, accessible VPN connectivity, and stable working access points. The company also provides valuable software assistance by ensuring the proper functioning of Microsoft Office 365 and other HR and accounting software.

The need for robust Cyber Security cannot be overstated, especially given the significance of the systems in place at Yew Lodge Hotel. Somerbys IT provides state-of-the-art Cyber Security solutions that protect against threats to ensure seamless operation of all the technology.

"To effectively handle the various systems at Yew Lodge, the Somerbys team must have a thorough understanding of their infrastructure and be proactive and responsive to their needs."

Allan Page,
Somerbys IT

"One of the key reasons why Somerbys IT stands out is their personal touch and attention to detail. They care about Yew Lodge Hotel's business, tech, and people, and are always willing to go the extra mile to ensure all systems are working correctly."

Yvonne Hyde,
General Manager Yew Lodge Hotel

Whether you're looking for an end-to-end service provider or long term strategic IT planning and support get in touch. Our friendly team will be more than happy to discuss your requirements.

Get in touch with the team at Somerbys IT:
0333 456 4431 | info@somerbysit.co.uk